

## ARCHERFIELD AIRPORT COMMUNITY AVIATION CONSULTATION GROUP

### Minutes of Meeting

**Time:** 4:00pm

**Date:** 26<sup>th</sup> March 2013

**Venue:** Acacia Ridge & Districts Community Centre, Acacia Ridge

**Recorded By:** Sheryl de Bruyn (Aviation Planning & Policy Manager, AAC)

<b>Present:</b>	Ray Perry	Chairman
	Corrie Metz	Archerfield Airport Corporation (AAC GM)
	Bordan Blahy	Resident
	Trish Cattermole	Acacia Ridge & Districts Comm. Centre
	Ian Tait	Aviation Insurance
	Graham Perrett MP	Federal Member for Moreton
	Richard Hurl	BCC, Operations Manager, City Planning, Economic Development Branch
	Anne Williams	South Acacia Ladies Bowls Club
	Helen Gannon	Department of Infrastructure & Transport
	Alexandra Pamment	Department of Infrastructure & Transport
	Madonna Sticklen	Walter Taylor South Action Group (WTSAG)
	Robert Dalziel	Resident
	Bryan Nicolson	Community Relations, Airservices Australia
	Mark Stewart	Member for Sunnybank
	Robert Tomkins	Resident
	Ron Brent	Aircraft Noise Ombudsman (ANO)
	Tim Abberton	ANO Office
	Ellen Weyland	Hansen Yuncken
	Tony Lennon	Hansen Yuncken

<b>Apologies:</b>	Cr Milton Dick	Councillor for Richlands Ward
	Lucas Tisdall	Flight One
	Lynne Ball	Neighborhood Watch Oxley / Resident
	Robyn Wooster	Artic Library
	Cr Steve Griffiths	Councillor for Moorooka Ward

## AGENDA

- |     |   |                |
|-----|---|----------------|
| 1)  | Introduction                                | Chairman       |
| 2)  | Apologies                                   | Chairman       |
| 3)  | Confirmation of Minutes                     | Chairman       |
| 4)  | Business Arising from the Minutes           | Chairman       |
| 5)  | Correspondence Received                     | Chairman       |
| 6)  | Departmental Update                         | DoIT           |
| 7)  | Airport Update                              | Corrie Metz    |
| 8)  | Presentation of Transition Logistics Estate | Hansen Yuncken |
| 9)  | Strategies for Effective Consultation       | Corrie Metz    |
| 10) | Presentation by Aircraft Noise Ombudsman    | Ron Brent      |
| 11) | General Business                            | All            |
| 12) | Closure and Next Meeting 17 July 2013       | Chairman       |

Meeting Opened at 4:00pm

#### **Item 1 - Introduction**

- 1.1 The Chairman introduced himself as an independent chair whose role is to facilitate the management of community concerns. The Chairman gave an overview of his previous experience.
- 1.2 The Chairman noted that the meeting was being recorded for Minute purposes and invited the participants to advise him if they wanted to stop the recording at any time.

#### **Item 2 – Apologies**

- 2.1 A number of apologies were received and have been recorded above.

#### **Item 3 – Confirmation of Minutes**

- 3.1 Minutes from the previous meeting were proposed by Bordan Blahy and seconded by Ian Tait.

#### **Item 4 – Business Arising from the Minutes**

- 4.1 *Invitation to Ombudsman to attend open meeting:* Corrie Metz has arranged for the Noise Ombudsman, Ron Brent, to make a presentation at this meeting.
- 4.2 *Allocation of Runways to Spread Noise:* Corrie Metz advised that the Local Runway Safety Team (LRST) had not met since the last CACG meeting and that this item will be tabled at the next meeting.
- 4.3 *Screening at Pickles Site:* Corrie Metz confirmed that Pickles has installed appropriate screening around its site.

#### **Item 5 – Correspondence Received**

- 5.1 An email from Jan Mealy regarding circuit traffic was received. Corrie Metz confirmed that AAC responded to Jan with information which she acknowledged.
- 5.2 An email from Alyssa Jenkins, the Greens candidate, requesting information on CACG was received. Corrie Metz's reply to Ms Jenkins agreed to her attending this CACG meeting as an observer and also invited her on a tour of the airport. Alyssa Jenkins is to provide Corrie Metz with suitable dates for a brief and tour of the airport.

#### **Item 6 – Departmental Update**

- 6.1 Helen Gannon reported back on the appointment of an Airline Customer Advocate whose role it is to facilitate resolution of issues experienced by airline passengers. The first report



covering the period 1<sup>st</sup> July 2012 to 31<sup>st</sup> December 2012 is now available and includes details on the total number of Eligible Complaints received and finalised by the Airline Customer Advocate, the number of Eligible Complaints outstanding and the top five issues for each Participating Airline and corresponding percentages. The report notes that, of 442 complaints received, 429 were finalized and that the main complaints received related to cancellation/refund requests (31%) and flight delay or cancellation (18%). Helen Gannon undertook to provide the link to this report for the Minutes. (Link provided - [http://www.airlinecustomeradvocate.com.au/lib/Docs/AnnualReport/Annual\\_Report\\_2012\\_14\\_Feb.pdf](http://www.airlinecustomeradvocate.com.au/lib/Docs/AnnualReport/Annual_Report_2012_14_Feb.pdf))

The Airline Customer Advocate's website can be found at the following link:  
<http://www.airlinecustomeradvocate.com.au/General/Default.aspx>

### **Item 7 – Airport Update**

Corrie Metz provided the following updates –

- 7.1 An update on Transition Estate was to be presented at this meeting by Hansen Yuncken. Corrie Metz noted that Transition Estate has been developed for aviation and non-aviation businesses.
- 7.2 Flight delays to Brisbane Airport have resulted in an increase in the number of queries to Archerfield Airport regarding Fly-in Fly-Out (FIFO) operations. The size of aircraft is limited by the strength and length of the runway. Corrie Metz added that AAC expects to see more FIFO with slighter larger aircraft which don't do circuits.
- 7.3 Since the approval of Archerfield Airport's Master Plan (MP), the Archerfield Chamber of Commerce has challenged the Minister, through the Administrative Appeals Tribunal, to overturn the approval. AAC has joined the Minister to defend this challenge and to provide the technical aspects. Helen Gannon advised that only the airport can submit a MP for the airport. Corrie Metz noted that updates on progress with the appeal are posted on AAC's website and that he is trying to get the same information on the AAA's website for all airports to access.

Comments on the updates included discussion on the following topics –

- 7.4 *What times the proposed FIFO flights would operate.* Corrie Metz answered that the Kingair aircraft usually depart early morning (at about 8am) and return mid-to-late afternoon. A comment was made that the residential community should not have to endure more noise as a result of bad planning by Brisbane Airport. Helen Gannon commented that, although the Queensland Government is looking at strategies to manage the issues being experienced by Brisbane Airport, these will have no bearing on Archerfield Airport in that, as a federally-leased airport, only the activities covered by the MP can be progressed.
- 7.5 *MP Public Consultation period.* Robert Dalziel commented that not enough time was allowed for consultation on the MP, particularly as the floods occurred at this time. Discussion ensued and it was clarified that it is the airport operator's right to decide on a strategic plan for the airport and that the community has the right to be consulted and have their say. It was noted that AAC met the legislated requirements and included an additional information session. Although it was well advertised, it was poorly attended. It was unfortunate that a significant part of the consultation period occurred during the floods.

- 7.6 *How frequently the Local Runway Safety Group met.* Corrie Metz advised that the group met annually.
- 7.7 *Overview of the MP process on AAC's website.* It was noted that the overview of the MP process was not yet on AAC's website. DoIT had undertaken to provide AAC with an overview of the MP process for AAC's website at the previous CACG meeting. Helen Gannon undertook to follow this up.  
**Action Item:** DoIT to provide MP overview for AAC's website
- 7.8 *New Correspondence.* Robert Dalziel presented a letter to the Chairman with the request that he read the highlighted sections to the meeting. The Chairman did not read the letter but agreed to table it for consideration and discussion at the next meeting.

### **Item 8 – Presentation on Transition Logistics Estate**

Ellen Weyland (Hansen Yuncken) gave a presentation on the Transition Logistics Estate noting that:

- 8.1 The development of the North-Western area of the airport was for purpose-built warehousing and light industry (aviation and non-aviation related) and would bring economic growth to the area and improve the roads.
- 8.2 Bulk earthworks and detention basins have been constructed. The basins have been vegetated and hold 18ML of water runoff from the airport.
- 8.3 6900sqm of land has been permanently dedicated to Brisbane City Council (BCC) at no cost to BCC. This fits well into BCC's plans for the area but has yet to be agreed to by the Minister of Finance.
- 8.4 Gas mains have been relocated and under-ground power lines installed to enable the road to be widened for access and to provide turning lanes.
- 8.5 Works included installation of traffic lights, street lights and landscaping.
- 8.6 Traffic projections anticipate 760 vehicles in am and pm peak hours when the estate is fully developed and occupied.

### **Item 9 – Strategies for Effective Communication**

In response to the comment at the last meeting that points raised by Trish Cattermole are shot down, Corrie called for suggestions from the meeting on how the group can work better together and what effective strategies can be adopted to improve communication.

The following responses were made:

- 9.1 Bordan Blahy suggested that –



- 9.1.1 As a common complaint relates to noise, detailed information should be provided by:
- Airservices Australia (AsA) and other relevant bodies about how and why aircraft fly in a particular direction;
  - AAC as to why Runway 28L/10R is not used a lot and what the airport is doing about it.
- 9.1.2 AAC could be the co-ordinator of complaints to AsA on noise.
- 9.1.3 the open meetings should be structured to hear people's views rather than to deliver information.

Corrie responded that runways are selected based on wind direction and that wet weather stops use of grass strips due to the damage it causes.

**Action Item:** Corrie undertook to ask George Lane, the Tower Manager, to give a presentation at the next meeting.

#### **Item 10 – Presentation by Aircraft Noise Ombudsman**

- 10.1 Ron Brent introduced himself as the Aircraft Noise Ombudsman and that his role arose following public unhappiness on the way communication was handled with changes to airspace in Western Australia. His small team includes Tim Abberton who has Air Traffic Control experience. Ron advised that his role includes the following three main areas:
- Handling of complaints which go firstly to AsA and, if the complainant is not satisfied, are then referred to his department. Ron noted that he is impressed with AsA's efforts to improve noise issues.
  - Looking at the information available on noise and how it is communicated. It is important to provide good information and to answer specific concerns very clearly and in detail.
  - Communication: Better consultation is required to get best results, taking into account the importance of airports to the economy and the needs of the community.
- 10.2 Responses to the presentation included:
- Confirmation from Corrie Metz that AsA's complaints process is available on AAC's website. Ron Brent was happy to have his details and a description of his role on the website;
  - Discussion on how the depiction of activity on drawings can be improved. Ron Brent acknowledged that circuit drawings and drawings for decibels are misleading and that more meaningful information is required and noted that a lot of work is being done by a number of bodies on the best way to do this. It is anticipated that future plans will show a shading of noise levels.
  - Sensitivity of people to noise. It was noted that different people are sensitive to different elements of noise and that it is common for changes to result in a sensitivity which is difficult to reverse.

#### **Item 11 – General Business**

- Bordan Blahy queried progress on the question of whether or not mobile noise monitoring unit will be placed at Archerfield Airport. During the discussion Mr Brent advised that noise monitoring will not validate and has no relation to ANEF and that the information and technical data on noise is already available. Mr Brent further advised that the CACG needs to consider what the purpose of the noise monitoring will be and what results are hoped to be achieved or demonstrated. The Chairman noted that, as the mobile noise monitoring units was discussed at the last committee meeting, that this should be followed up.

**Action Item:** AsA to follow up progress with mobile noise monitoring units.

#### **Item 12 - Closure and Next Meeting**

1. The Chairman closed the meeting at 5.35pm.
2. Next meeting is set for 17<sup>th</sup> July 2013 at 4:00pm.